

TERMS OF TRADE

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PART A: OVERVIEW OF THESE TERMS

These Terms of Trade apply to all Services that we supply to you.

At ReviveAg Limited ensuring our Terms are transparent and easy to understand is important to us. If you have any questions or are unsure about anything, please contact us.

To make these Terms easy to use, we:

- (a) have set out a '**Dictionary**' in Part H, which explains the specific meaning, for the purposes of these Terms, of the capitalised words used in these Terms; and
- (b) have included **summaries / outlines** for each Part in blue boxes – these are intended for guidance only and do not replace any of the terms in these Terms.

1. Introduction

- 1.1 These Terms set out all of the terms and conditions that apply to Services that we supply to you.
- 1.2 Any other terms and conditions will not apply unless expressly approved in writing by us for a particular Order.
- 1.3 We may update these Terms on notice to you in writing. Our updated Terms will apply to all Services you order after we have notified you that we have updated our Terms.

PART B: SERVICES

Part B sets out details about placing Orders. It also sets out the process that applies if there are any issues with an Order or if an Order is cancelled.

2. Order process

- 2.1 You may order Services from us in accordance with our order processes that we advise to you at any time.
- 2.2 All Orders are subject to acceptance by us. We may accept an Order (in whole or in part) by issuing an invoice for the applicable Services, providing the Services or otherwise confirming the order in writing.
- 2.3 We are under no obligation to enquire as to the authority of any person placing an Order on your behalf.
- 2.4 You may request Variations to Orders. However, acceptance is at our discretion and is subject to our approval in writing, in accordance with clause 5.

3. Supply of Services

- 3.1 We will use reasonable efforts to provide Services on the date specified in the relevant Order. However, unless expressly agreed otherwise, the date is indicative only.
- 3.2 We will provide the Services at the delivery location set out in the relevant Order or any other location agreed with you in writing.
- 3.3 Subject to clause 15, if the delivery location is at your premises, you must provide our Representatives with suitable access to your premises during normal business hours, together with any assistance reasonably required by our Representatives to perform the Services.
The Services' commencement date will be extended, and the completion date extended by whatever time is reasonable in the event that we claim an extension of time (by giving you written notice) where completion is delayed by an event beyond our control including, but not limited to, adverse environmental and/or weather conditions or any failure by you to:
 - (a) have the site ready for the Services; or
 - (b) notify us that the site is ready.
- 3.4 Prior to the commencement of the Services, it shall be your responsibility to provide us with specific details of the location for which the Services are to be undertaken (including, but not limited to, map references, plans, boundaries or GPS location coordinates). You shall indemnify us of all costs, losses or damages that may arise where incorrect information is provided to us and the incorrect mapping is conducted.

- 3.5 You acknowledge and accept that we reserve the right to postpone any Services in the event of any adverse environmental or adverse weather conditions that may pose a safety risk for all parties and/or our equipment. Any Services that need to be rescheduled in accordance with this clause 3.5 shall not incur additional costs or treated as a variation in accordance with clause 5.

4. Cancellation

- 4.1 Either party may cancel an Order by written notice if the other party:
 - (a) commits a material breach of these Terms which is not remedied within 20 Business Days of written notice of the breach from the other party; or
 - (c) suffers an Insolvency Event.
- 4.2 If we are unable to provide Services to you, due to reasons beyond our reasonable control, we may cancel the Order (in whole or in respect of any instalment) by giving written notice to you. We will repay you any amount you have paid to us in advance for the relevant Services. We will not be liable for any loss or damage arising from such cancellation.

5. Cancellation of consultation services and annual fees

- 5.1 An annual fee per farm is charged for the consultation services provided by us. This fee covers the period from the term stipulated on our quotation and shall end upon expiration of this term.
- 5.2 You may cancel delivery of our consultation services by written notice within 24 hours of placement of the Order without incurring any additional charges.
- 5.3 If you cancel the consultation services after this period, you will be liable for a cancellation fee, which reflects the actual costs incurred by us due to the cancellation.
- 5.4 The cancellation fee will be deducted from any refund due to you or invoiced separately if no refund is applicable.
- 5.5 In the event you do not renew your annual fee you will not be eligible for further consultation services until the fee is paid.
- 5.6 If you receive consultation services and choose not to renew the annual fee, you will be required to pay a prorated fee for the Services received, calculated based on our agreed rate of our Services provided in our initial agreement.

6. Variations

- 6.1 We may require variations to an Order if we identify factors that affect delivery of the Services to you, before or during our provision of the Services. Any such variations will be submitted to you for approval (**Variation Notice**). You must respond to a Variation Notice as soon as possible (and within 48 hours). We may suspend or delay provision of the Services pending your approval.
- 6.2 If you do not respond to a Variation Notice within 48 hours, we may assume that you have accepted the applicable variations.
- 6.3 If you notify us, within 48 hours of a Variation Notice, that you do not accept the variations, we will cancel the Order (or, if applicable, the remaining Services to be provided under the Order) on notice to you. We will repay you any amount you have paid to us in advance for Services that we do not provide as a result of such cancellation (less any unrecoverable costs that we have incurred).

PART C: PRICE

Part C sets out terms relating to the Price for Services.

7. Price

- 7.1 The Price for Services will be the Price that we have quoted for Services (subject to clause 7.4).
- 7.2 Unless otherwise stated, the Price does not include GST.
- 7.3 We may charge you for labour, materials, disbursements and any applicable taxes, duties and levies, in addition to the Price.
- 7.4 Where we provide a quotation, proposal or estimate:
 - (a) unless otherwise specified, the quotation, proposal or estimate is valid for 30 days from the date of issue and may be subject to such further conditions as are expressly set out in the quote, estimate or pricing;
 - (b) we may withdraw the quotation, proposal or estimate at any time before you accept it or we accept an Order by notice in writing to you; and
 - (c) the quotation, proposal or estimate will be exclusive of any applicable additional amounts referred to in clause 7.3.

PART D: PAYMENT TERMS

Under these Terms, we may supply Services to you on credit. It is very important to us that you pay us in full by the due date for payment. The following clauses provide additional protections for us to reflect that arrangement, including terms that will apply if there are any delays or disputes relating to payments.

8. Payment

- 8.1 You must pay us all Amounts Owing to our bank account (notified to you and updated at any time) or any other payment method that we agree with you.
- 8.2 Payment shall be:
 - (a) before delivery of the Services; or
 - (b) on completion of the Services; or
 - (c) by way of instalments/progress payments in accordance with the Order; or
 - (d) as indicated on our invoice; or

- (e) 20th of the month following; or
 - (f) no later than 7 days from the date of the invoice (unless otherwise stated on the invoice), and
 - (g) in full without deduction, withholding, set-off or counterclaim.
- 8.3 If you have any dispute relating to an invoice issued by us, you:
- (a) must notify us of that dispute in writing within 7 days from the date of invoice (after that period, unless there is a manifest error, you will be deemed to have accepted the invoice); and
 - (b) will only withhold payment of the amount in dispute and will, upon resolution of any dispute, immediately pay the balance (if any) due to us.
- 8.4 We and you each agree to promptly deal with any disputed invoices and, where possible, to resolve disputes before the due date for payment.
- 9. Subscription Services**
- 9.1 The commencement date shall be the date of the first delivery of the Services, or from the date of signing, whichever, is the earlier. Fixed price agreements shall be for the period ("initial term") as agreed between both parties and shall revert to a monthly roll over basis automatically, thereafter, unless agreed otherwise until terminated by either party by giving at least 1 months required notice as defined in the agreement prior to the expiration date of the initial term or any additional term.
- 9.2 We may adjust the monthly charges from time to time upon providing 1 month's written notice to you. Services are billed to you 1 month in advance (unless otherwise specified).
- 9.3 If you wish to terminate the subscription services during a stipulated term, we may charge you an early termination fee, the amount of which will depend on the Services acquired by you and the date of termination.
- 9.4 Upon termination of the subscription services, we will immediately delete all files and content relating to you and the Services provided thereto.
- 9.5 It is your responsibility to make arrangements for the transfer of your data prior to the termination date. We accept no liability for any loss or damage incurred by you as a result of the deletion of such data.
- 10. Credit terms and repayment obligations**
- 10.1 The provision of Services to you on credit is subject to our approval. We may use the services of credit reporters and debt collection agencies (in accordance with clause 16.3).
- 10.2 You must notify us immediately:
- (a) if you suffer an Insolvency Event. Any Amount Owing will, whether or not due for payment, immediately become due and payable if an Insolvency Event occurs; or
 - (b) if you are a company and there is a material change in your effective management or ownership.
- 11. Deposit and guarantee**
- 11.1 We may require that you pay us in advance, or pay a deposit, or provide a guarantee or other security, before we supply Services, as security for any Amount Owing.
- 11.2 If we cancel an Order (for reasons other than your breach of these Terms), we will refund any deposit that you have paid to us in full. Otherwise, any deposit that you pay to us is non-refundable, unless we expressly agree otherwise in writing.
- 12. Late payments**
- 12.1 If payment in full of any Amount Owing (which is not subject to a genuine dispute) is not made to us on the due date, we may:
- (a) suspend, or cancel (in accordance with clause 4.1(a)), the provision of any or all Services to you;
 - (b) cancel any rebates or discounts (whether or not previously credited); and
 - (c) charge you interest at a rate of 2.5% per month on the balance of the outstanding amount from the due date of payment until the date the outstanding amount is paid, accruing daily and charged monthly.
- 13. Costs of recovering Amounts Owing**
- 13.1 You must reimburse us for any reasonable costs and expenses we incur to recover any Amount Owing, including any debt collection fees or commission and full legal expenses.
- 14. Security**
- 14.1 We reserve the right to require a guarantee, or any other additional security (at your cost), as security for payment, before we provide Services to you.

PART E: COMPLIANCE AND INFORMATION

Part E sets out the provisions relating to health and safety, privacy, confidentiality and intellectual property rights. Unless we agree otherwise, we own all intellectual property rights in the Services.

- 15. Health and safety**
- 15.1 Each party will comply with the Health and Safety at Work Act 2015 (**HSW Act**), including all applicable regulations under the HSW Act, as well as all applicable standards and codes of practice relating to health and safety. In addition, each party will comply with the other party's pre-notified and reasonable health and safety policies when on the party's premises.
- 15.2 You must notify us of any known hazards arising from your premises to which any of our Representatives may be exposed while on the premises and ensure that your workplace is without risks to the health and safety of any person.
- 15.3 Each party must consult, co-operate with and co-ordinate activities with all other persons who have a health and safety duty in relation to the same matter in providing the Services (including in connection with the delivery of the Services).
- 16. Privacy**
- 16.1 We may collect, use and share Personal Information:
- (a) for the purposes of the performance of our obligations or exercise of our rights under these Terms; and
 - (b) in accordance with the Privacy Act 2020 and our Privacy Policy.
- 16.2 We may share Personal Information with our Related Companies.
- 16.3 We may use the services of credit reporters and debt collection agencies to manage credit and recover amounts owing. We may provide your Personal Information to those agencies in order to use their services. Information disclosed to credit reporters (including default information) will be held by them and used to provide credit reporting services.
- 16.4 The credit reporters we may use are Centrix, Equifax, and Experian. Details of how the credit reporters handle your Personal Information can be found in their privacy policies:
- (a) Equifax: <https://www.equifax.co.nz/privacy>
 - (b) Centrix: <https://www.centrix.co.nz/privacy-statement>
 - (c) Experian: <https://www.experian.co.nz/privacy-policy>
- 16.5 The debt collection agency we use is EC Credit Control (NZ) Limited. Details of how they handle your Personal Information can be found in their privacy policy: <https://www.eccreditcontrol.co.nz/privacy/>
- 16.6 By accepting these Terms, you understand that:
- (a) we may use the credit reporters credit report services to credit check you;
 - (b) in doing so we may provide your Personal Information to the credit reporter, and they will store this information on their systems and use it to provide reporting services to us and their customers;
 - (c) the credit reporters may provide us with Personal Information they hold about you for the purposes of a credit reference;
 - (d) if you default on any payment obligations, information about the default may be given to the credit reporters, and they may share this information with their customers;
 - (e) we may use the credit reporting services for purposes relating to the provision of credit to you. This may include using the credit reporters monitoring services to receive updates if any of the information held about your changes; and
 - (f) you have rights of access to, and correction of your credit information and any other Personal Information held by the credit reporters as set out in their privacy policy.
- 16.7 If you provide us with any information about a third party (including a representative), or authorise us to collect that information, you confirm that you are authorised by the individual concerned to provide their Personal Information to us or authorise the collection of information about them in accordance with this clause 16. You also confirm that you have informed the individual of their rights to access and request correction of Personal Information.
- 16.8 You (if you are an individual) and your Representatives have the right to access, and request correction of, any of your Personal Information held by us.
- 16.9 Further details are set out in our Privacy Policy, available on our website.
- 17. Confidentiality**
- 17.1 Each party must keep confidential all Confidential Information.
- 17.2 Nothing in clause 17.1 prevents a party from disclosing Confidential Information if disclosure is:
- (a) required by law, or a Regulator (but only to the extent required or, if applicable, requested by a Regulator);
 - (b) is reasonably required to enable a party to perform its obligations or exercise its rights under these Terms; or
 - (c) to a Related Company or Representatives on a 'need to know' basis, provided that person is under a duty to keep the Confidential Information confidential in accordance with these Terms.
- 17.3 We may refer to you as a customer (including by using your logo) and publish any testimonials or references that you provide to us, on our website and associated marketing materials. We will ensure that any such references or testimonials accurately represent your experience with our Services. Please contact us if you do not approve us referring to you in accordance with this clause or have any comments on published content.
- 18. Insights and Intellectual property**
- 18.1 We may also use any information that we collect in connection with the Services to improve our Services, for statistical and research purposes, and for general information purposes including to provide industry and market insights (together, **Insights**), provided that:
- (a) we must ensure that our obligations of confidentiality and privacy are paramount – for example, we will ensure that any information that we disclose or publish in accordance with this clause 18.1 is in a fully aggregated and de-identified form (so that it does not identify you or any individuals); and
 - (b) we will not use information that we collect in connection with the provision of the Services to you, in accordance with this clause 18.1, if you have informed us that you do not authorise us to do so.
- 18.2 To the extent required by law, you grant us a non-exclusive, perpetual, irrevocable, royalty-free licence to use and sub-licence information we collect in connection with the provision of Services to you, in accordance with clause 18.1. However, for clarity, we own the intellectual property rights in all Insights.
- 18.3 We (or our licensors) own all rights, title and interest in the intellectual property rights, in the Services at all times.
- 18.4 Any new intellectual property which is created by us or on our behalf, including as a result of, or in connection with, the provision of our Services, will be owned by us, unless otherwise agreed in writing.
- 18.5 You assign all intellectual property rights to us with effect from creation, to the extent required to give effect to clause 18.3 and 18.4, and agree to do all things reasonably required by us to give effect to such assignment.
- 18.6 You warrant that the use by us of any designs, instructions or specifications supplied to us by you will not infringe the intellectual property rights of any other person and indemnify us against any losses, damages, liabilities or costs (including full legal costs) that we may suffer or incur in the event of any such infringement.

PART F: DISPUTE RESOLUTION AND LIABILITY

If a dispute arises under these Terms, we must follow the process in this part F to resolve the matter. If a claim arises under these Terms, any amount payable by you or us will be limited by the liability framework set out in this Part F.

19. Dispute Resolution

19.1 If a dispute arises out of or in connection with these Terms, either party may give a notice to the other setting out the details of the dispute (**Dispute Notice**).

19.2 Following receipt of a Dispute Notice:

- (a) a Representative of each of us (with authority to settle the dispute) will meet, within 10 Business Days, to try to resolve the dispute;
- (b) if the dispute is not resolved within 10 Business Days of our Representatives meeting (or if the meeting does not take place, for any reason, within 10 Business Days of the date of a Dispute Notice), the dispute will be referred to the senior manager of each party (if applicable), who will try to resolve the dispute within a further 10 Business Days; and
- (c) if the dispute is not resolved by our respective Representatives in accordance with clause 19.2(b), then either party may commence court proceedings.

19.3 This clause 19 does not restrict either party from applying to a court for interim measures or any other form of urgent relief at any time. However, neither party may commence any other form of court proceeding without first following the procedure set out in this clause 19.

19.4 Each party must continue to perform its obligations in these Terms, despite the existence of a dispute, subject to the termination rights set out in these Terms.

20. Consumer Guarantees Act

20.1 If you are acquiring, or hold yourself out as acquiring, the Services in trade, to the extent permitted by law, you agree that the parties are contracting out of the CGA (to the extent that the CGA would otherwise apply) and that the CGA does not apply to any matters covered by these Terms.

21. Warranties

21.1 We warrant that all Services are free from material defects in workmanship. However, this warranty will not cover any defect or damage to the extent that it is caused by any fault or defect in our Services resulting from any of your (or your Representatives) acts or omissions (outside of the ordinary use of the Services).

21.2 You acknowledge that, except for the warranty set out in clause 21.1 and any written materials that we provide to you:

- (a) we do not provide any other express warranties relating to the Services; and
- (b) we expressly exclude any other Service warranties, including any warranties relating to the suitability for resale, quality or fitness for any particular purpose, of our Services. However, this clause 21.2 is subject to any rights that you may have under the CGA (in accordance with clause 20.1).

22. Third party suppliers

22.1 If you request and authorise us to arrange the provision of Services directly to you by a third party supplier (whether or not such arrangement involves us contracting as your agent), to the extent applicable, these Terms will apply to our Services in arranging such supply, provided that to the extent permitted by law we exclude all liability in connection with the supply of Services to you directly by a third party supplier. You agree to pay any commission or other payments due to us in accordance with these Terms.

23. Limitation of liability

23.1 To the extent permitted by law, subject to clause 23.3, our total liability under or in connection with these Terms and the Services is limited to:

- (i) supplying the Services again; or
- (ii) the payment of the cost of having the Services supplied again.

23.2 Subject to clause 23.3, if we have any liability under or in connection with these Terms, to the maximum extent permitted by law:

- (a) our total aggregate liability to you for any loss, damage or liability arising out of or in connection with these Terms will be limited to the Price paid by you to us for the applicable Services; and
- (b) we will not be liable for any:
 - (i) indirect, special or consequential loss or damage whatsoever; or
 - (ii) loss of profits, revenue, data, goodwill, customers or opportunity or loss of or damage to reputation.

23.3 Nothing in these Terms (including clauses 23.1 and 23.2) will limit or exclude our liability for:

- (a) any fraudulent act or omission;
- (b) a breach of clause 17 (Confidentiality);
- (c) our wilful breach of these Terms;
- (d) our gross negligence; and/or
- (e) any matter to the extent that liability cannot be excluded or limited by law.

23.4 The limitations and exclusions on liability in this clause 23 will apply irrespective of whether the legal basis for the applicable claim is contract, equity or tort (including negligence). However, this clause 23 does not limit or exclude any rights that you may have under statute.

23.5 In no circumstances will we have any liability whatsoever under or in connection with these Terms:

- (a) for the acts or omissions of your Representatives or any third party;
- (b) for any acts or omissions of performance in accordance with your instructions (or instructions from your Representatives); or
- (c) to any third party.

23.6 The liability of us to you shall expire 12 months from the issue of the last invoice relevant to the particular project, unless in the meantime you have made a claim in writing to us, specifying a negligent act, omission or statement said to have caused alleged loss or damage sustained or sustainable.

PART G: GENERAL

Part G describes miscellaneous provisions necessary for the proper operation of these Terms.

24. General

24.1 **Governing Law:** These Terms are governed by and to be construed in accordance with the laws of New Zealand and each party submits to the exclusive jurisdiction of the courts of Tauranga, New Zealand.

24.2 **Previous Agreements:** These Terms supersede and replace any previous written agreements between the parties relating to the Services.

24.3 **Sub-contracting:** We may subcontract the performance of our obligations (including to a Related Company), on the basis we remain solely liable to you for the performance of our obligations.

24.4 **Assignment:** You must not assign, novate or transfer your rights or obligations under these Terms without our prior written consent (which may be withheld in our sole discretion). We may assign these Terms to any other person on notice to you (provided that we will request your prior approval (not to be unreasonably withheld or delayed) if the assignment could have any material adverse effect on you). Without limiting the foregoing, we may assign to any other person all or part of the Amount Owed by you to us.

24.5 **Amendments:** Any amendment to these Terms must be in writing signed by each party, except where stated otherwise in these Terms or where we are required to make changes to ensure compliance with applicable laws (in which case we notify you of the changes in writing).

24.6 **Force majeure:** We will not be liable to you for any failure or delay in performing our obligations under these Terms where such failure or delay is caused by events or circumstances beyond our reasonable control, including any strike, lockout, labour dispute, delay in transit, embargo, epidemic, pandemic, accident, emergency, order of government or other authority or act of God.

24.7 **Waiver:** A single or partial exercise or waiver of a right relating to these Terms does not prevent any other exercise of that right or the exercise of any other right.

24.8 **Survival:** Any provision of these Terms, which is by its nature a continuing obligation, will survive termination.

24.9 **Rights of Third Parties:** These Terms are not intended to confer a benefit on any person other than the parties to these Terms.

24.10 **Relationship:** We will provide Services to you as an independent service provider. Nothing in these Terms creates a relationship of employment, trust, agency, joint venture, partnership or any other fiduciary relationship between the parties.

24.11 **Non-exclusive:** These Terms are not exclusive and do not impose any restriction on us providing Services to, or you purchasing any product or services from, any other person.

24.12 **Counterparts:** These Terms may be executed in any number of counterparts (including by electronic signature or by email exchange of .pdf copies) which together will constitute the one instrument.

PART H: DICTIONARY

Part H sets out a Dictionary, to define the capitalised terms used in these Terms.

25. Definitions

Amount Owed means any amount owed by you to us, from time to time, including the Price, any applicable amounts referred to in clause 7, any interest payable by you, your liability under these Terms and any enforcement costs incurred by us in seeking payment of any Amounts Owed by you.

Business Day means Monday to Friday, excluding public holidays in New Zealand.

Confidential Information means all information that could be reasonably regarded in the circumstances as confidential, including information which relates to the business, interests or affairs of a party, the terms of use, the Services (as applicable), and intellectual property rights, but excludes information which is:

- (a) in the public domain, other than as a result of a breach of these Terms;
- (b) in the possession of a party prior to the commencement of these Terms without any obligation of confidentiality; and
- (c) is independently developed or acquired by a party prior to the commencement of these Terms without relying on information which would itself be Confidential Information.

Consumer has the meaning given to that term in the Consumer Guarantees Act 1993.

Insolvency Event means, in relation to you, any of the following steps has occurred (or we have reasonable grounds to believe that any of these steps is likely to occur):

- (a) the primary, or all, of your business activities is suspended or ceases;
- (b) the presentation of an application for your liquidation;
- (c) the making of any compromise, proposal or deed of arrangement with all or some of your creditors;
- (d) the appointment of a liquidator, receiver, statutory manager, or similar official;
- (e) your suspension or threatened suspension of the payment of your debts as they fall due;
- (f) the enforcement of any security against the whole or a substantial part of your assets;
- (g) if you are an individual, anything having a similar effect to any of the events specified above happens in relation to you; or
- (h) any other insolvency event or proceedings analogous to any of the foregoing occurs in any relevant jurisdiction,

in each case, unless it takes place as part of a solvent reconstruction, amalgamation, merger or consolidation.

Order means an order for Services that you submit to us and we approve, in accordance with clause 2.

Personal Information has the meaning given to that term in the Privacy Act 2020.

Price means the Price payable, in accordance with clause 7.1.

Regulator means any authority, commission, government department, court, tribunal,

or similar having regulatory or supervisory authority over the parties or any of the Services.

Related Company has the meaning given to it in the Companies Act 1993, read as if a reference to company was a reference to any body corporate of any jurisdiction.

Representatives means directors, officers, employees, agents and contractors of the relevant party.

Services means any services supplied by us to you at any time, including the Services, documentation, survey documents, test results or materials specified in an Order.

Specific Terms means the terms (if any) that are included in Part I to these Terms.

Terms means these Terms of Trade (including any Specific Terms outlined in Part I), as may be amended from time to time, each Order and any additional terms expressly agreed in accordance with clause 1.2 (if applicable).

We or us means the supplier of Services, ReviveAg Limited.

You or your means the customer purchasing Services from us.

26. Interpretation

In these Terms, unless the context otherwise requires:

- (a) headings are for convenience only and do not affect interpretation;
- (b) a reference to legislation includes all regulations, orders, instruments, codes, guidelines or determinations issued under that legislation or and any modification, consolidation, amendment, re-enactment, replacement or codification of it;
- (c) a reference to "in writing" includes by email and a reference to "agree" or "agreement" or "notice" or "approval" means an agreement, notice or approval (as applicable) in writing;
- (d) the words "include" or "including", or similar expressions, are to be construed without limitation;
- (e) a reference to a party to includes that party's successors and permitted assigns and substitutes; and
- (f) a word importing the singular includes the plural and vice versa.

PART I: SPECIFIC TERMS

Part I details any specific terms that apply to your order of Services.

27. Fixed price contract

- 27.1 In the event that this is a "Fixed Price Contract", then the period ("initial term") shall be for 12 months or as agreed between both parties and shall revert to a monthly roll over basis automatically, thereafter, unless agreed otherwise until terminated by either party by giving at least 30 days required notice as defined in the Fixed Price Contract prior to the expiration date of the initial term or any additional term and the Price stated will remain fixed for an initial period of 12 months from the date of this contract and will then be subject to revision on the basis of the movement in the Consumer Price Index (CPI).

28. Additional charges

- 28.1 We reserve the right to change the Price:
- (a) if a variation to our quotation is requested;
 - (b) if a variation to the Services originally scheduled is requested; or
 - (c) where additional Services are required due to the discovery of hidden or unidentifiable difficulties (including, but not limited to, adverse weather conditions, limitations in accessing the testing site, availability of testing equipment, additional testing or a change to the number of samples to be tested is required, as a result of any delay in the commencement or continuance of the Services, or the progress thereof, caused by you or any third party such as you or your Representative failing to disclose necessary information that could affect the Price stated in the original quotation, thereby it is necessary for us to revisit the site to execute further testing etc.).
- 28.2 We shall be reimbursed for all expenses reasonably and properly incurred in connection with the provision of the Services, except where such expenses are specifically stated in writing by us as being non-reimbursable. All reimbursable expenses (e.g. travel, communications, couriers, etc.) will be charged at the cost involved (excluding GST) to you plus an administration fee of up to 10% thereof.

29. Your acknowledgements

- 29.1 We shall be entitled to rely on the accuracy of any plans, reports, sample test results, specifications and other information provided by you. You acknowledge and agree that in the event that any of this information provided by you is inaccurate, we accept no responsibility for any loss, damages, or costs however resulting from these inaccurate plans, reports, sample test results, specifications or other information.
- 29.2 You acknowledge and accept that:
- (a) where you have collected the samples for testing it shall be your responsibility to ensure that an appropriate collection method is adopted as required by us. Labelling and pertinent details are to be noted to ensure that accurate testing can be performed. Where you fail to follow any guidelines or instructions provided by us, then we shall not be held liable where test samples are not viable or may result in poor analysis occurring;
 - (b) any samples provided by you that require additional and/or specialist testing or repeat testing by us shall be treated as a variation in accordance with clause 5; and
 - (c) the report expresses the result of the sample taken from a specific site and reflects the conditions that existed at the time of the sample was taken only.

30. Drone inspection

- 30.1 You acknowledge and accept that:
- (a) due to the nature of the inspection, video footage taken by the drone cannot identify all hidden faults or issues. Therefore, we cannot guarantee that all hidden faults or issues will show up in the video footage. Accordingly, you acknowledge and agree that the use of any video footage supplied to you are at your own risk and we shall have no liability to you in any way whatsoever out of your use of, or reliance on, such footage; and
 - (b) the information supplied in the survey reports is for indicative purposes only, not all faults or issues are able to be seen or identified remotely. The

information is intended to provide a snapshot on what was able to be viewed on the day of the inspection and problems may present earlier than indicated.

31. Your responsibility

- 31.1 You acknowledge and agree that:

- (a) our technical advice is given in good faith but without warranty. The application and use of products is beyond our control and therefore we do not warrant pasture, plant or crop performance to any specific level. In making recommendations to you, we will rely on information provided by you and/or third parties (including, but not limited to, commercial analytical services etc.). You acknowledge and agree that in the event that any of this information provided by you is inaccurate, we accept no responsibility for any loss, damages, or costs however resulting from these inaccurate specifications or other information; and
- (b) as an animal health precaution, it is your responsibility to ensure that no livestock is allowed to graze in the pasture until the fertiliser has disappeared from the foliage. Mixes containing nitrogen can become unstable and should be applied either separately or immediately upon delivery.

32. Site access

- 32.1 Where we are to gather samples as directed by you, it is the responsibility of you to ensure that we have clear access to the site and that such access is suitable to accept our vehicles, or any other equipment as may be deemed necessary by us. We shall not be liable for any loss or damage to the site (including, without limitation, damage to pathways, driveways and concreted or paved or grassed areas), unless due to the negligence of us.
- 32.2 Prior to us commencing any work you must advise us of the precise location of all underground services on the site. The underground mains and services you must identify include, but are not limited to, electrical services, gas services, sewer services, pumping services, sewer connections, sewer sludge mains, water mains, irrigation pipes, telephone cables, fibre optic cables, oil pumping mains, and any other services that may be on the site.
- 32.3 Whilst we will take all care to avoid damage to any underground services you agree to indemnify us in respect of all and any liability claims, loss, damage, costs and fines as a result of damage to services not precisely located and notified as per clause 32.3
- 32.4 Unless otherwise requested or specified, any soil samples obtained during any investigatory processes, shall be stored by us, or a third-party in a laboratory for a period of 2 months following the submission of any reports.
- 32.5 Where we require that tools, testing equipment etc. required for the Services be stored at the site, you shall supply us a safe area for storage and shall take all reasonable efforts to protect all items from destruction, theft or damage. In the event that any of the stored items are destroyed, stolen or damaged, then the cost of repair or replacement shall be your responsibility.